MIVOICE OFFICE 400

FEATURE OVERVIEW

This document provides an overview of the features, that can be operated on the terminals, via Self Service Portal, via WebAdmin or via CTI.

Document number:	syd-0595
Document version:	1.2
Valid as of / based on:	R4.1 / R4.1

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Feature Overview
MiVoice Office 400
valid as of R4.1

Feature	Function code	Type				MMC and integrated mobile/ext. phones[1]						Mitel 6700 SIP Mitel 6800 SIP						Standard SIP terminals						MiVoice 2380 IP MiVoice 1560 PC Operator						MiVoice 5300 / 5300 IP Office 10[2],25,35,45						Mitel 600 DECT Office 135 / 160						Mitel 600 SIP-DECT						ISDN terminals						Analogue terminals (DTMF)					
							Operating via			CTI			Operating via			CTI			Operating via			CTI			Operating via			CTI			Operating via			CTI			Operating via			CTI			Operating via			CTI			Operating via			CTI			Operating via			CTI	
		Prefix dialling	Suffix dialling	In a call	During ringing	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA
Acceptance: Activate prepared acceptance	*88 # or *87 *88	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Acceptance: Clear preparation for accepting a call from use	#87 user No.	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Acceptance: Clear preparation for accepting a data connec	#84 user No.	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Acceptance: Fast take (pick up a call or connection of anot	*88 user No.	●				●	●					●	●			F/T	●	●	●					●	●			F/T	●	●	●			T	●	●	●			F/T	●	●	●					●	●					●	●				
Acceptance: Fast Take: Allow to own set		●				●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●		
Acceptance: Fast Take: Protect against		●				●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●		
Acceptance: Prepare to accept a call from nn to mm	*87 nn * mm #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Acceptance: Prepare to accept a data connection from nn t	*84 nn * mm #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Access to system phone book (name / numbers)		●				●	●					●	●											●	●					●	●					●	●					●	●																
Announcement (in case of emergency): Play back in hands	Lift the handset	●										●	●											●	●					●	●					●	●																	●	●				
Announcement (in case of emergency): Reject (per phone)	Hang up			●								●	●																	●	●					●	●																	●	●				
Announcement (in case of emergency): Stop with audio file	*7990 or *7980	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (in case of emergency): To a group with au	*7984 x yy Gr.No.	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (in case of emergency): To a group with au	*7983 x yy Gr.No.	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (in case of emergency): To a group with ph	*7985 Gr. No.	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (in case of emergency): To several users w	*7994 x yy user No. * user No. *... user No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (in case of emergency): To several users w	*7993 x yy user No. * user No. *... user No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (in case of emergency): To several users w	*7995 user No. * user No. *... user No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (in case of emergency): To user with audio	*7994 x yy user No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (in case of emergency): To user with audio	*7993 x yy user No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (in case of emergency): To user with phone	*7995 user No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (Normal): Allow to own set		●				●		●	●			●		●	●			●		●	●			●	●	●	●			●	●	●	●			●		●	●			●		●	●			●		●	●			●		●	●		
Announcement (Normal): Answer outside the group	89	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (Normal): Answer within the group	Lift the handset	●										●	●											●	●					●	●					●	●																	●	●				
Announcement (Normal): Protect against		●				●		●	●			●		●	●			●		●	●			●	●	●	●			●	●	●	●			●		●	●			●		●	●			●		●	●			●		●	●		
Announcement (Normal): Reject (per phone)	Hang up			●								●	●											●	●					●	●					●	●																	●	●				
Announcement (Normal): Stop with audio file	*7990 or *7980	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (Normal): To a group with audio file	*7987 x yy Gr.No.	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (Normal): To a group with audio file and ph	*7986 x yy Gr.No.	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (Normal): To a group with phone	*7988 Gr. No.	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (Normal): To a group with phone			●																					●	●					●	●					●	●																						
Announcement (Normal): To several users with audio file	*7997 x yy user No. * user No. *... user No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (Normal): To several users with audio file a	*7996 x yy user No. * user No. *... user No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (Normal): To several users with phone	*7998 user No. * user No. *... user No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (Normal): To user with audio file	*7997 x yy user No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (Normal): To user with audio file and phone	*7996 x yy user No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (Normal): To user with phone	*7998 user No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement (Normal): To user with phone			●																					●	●					●	●					●	●																						
Announcement service: Activate welcome announcement	*931 yy [*nn] #	●				●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●		
Announcement service: Check recording	*#911 xx [*nn] # or *#921 xx [*nn] #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement service: Deactivate welcome announcemen	#931 yy [*nn] #	●				●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●		
Announcement service: Delete recording	#911 xx [*nn] # or #921 xx [*nn] #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement service: Recording a welcome announceme	*911 xx [*nn] #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Announcement service: Recording a welcome announceme	*921 xx [*nn] #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Appointment call: Activate individual call order	*55 hh mm	●										●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Appointment call: Activate permanent call order	*56 hh mm	●										●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Appointment call: Clear	#55 or #56	●										●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Automated configuration												●												●						●						●																							
Automatic software update												●												●						●[7]						●																							
Brokering: In enquiry	2			●		●	●					●	●			T	●	●[b]	●					●	●			T	●	●	●			T	●	●	●			T	●	●	●					●	●					●	●				
Brokering: With line key				●								●	●					●[b]	●					●	●					●[7]	●																												
Call back: Activate on busy (CCBS) or available (CCNR) us	*9 or *37		●			●	●					●[9]	●			T								●	●			T		●	●			T		●	●			T		●	●					●	●					●	●				
Call back: Delete on busy (CCBS) or available (CCNR) use	#37		●			●	●					●[9]	●			T								●	●			T		●	●			T		●	●			T		●	●					●	●					●	●				
Call centre functions		●										●	●											●	●					●	●					●	●																						
Call door intercom system	Dial number of the door intercom					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Call Forwarding if Busy: Activate	*67 destination No.	●				●	●	●	●			●	●	●	●	T	●	●	●	●	●			●	●	●	●	T	●	●	●	●	●	T	●	●	●	●	●	T	●	●	●	●	●			●	●	●	●			●	●	●	●		

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Feature	Function code	Type				MMC and integrated mobile/ext. phones[1]						Mitel 6700 SIP Mitel 6800 SIP						Standard SIP terminals						MiVoice 2380 IP MiVoice 1560 PC Operator						MiVoice 5300 / 5300 IP Office 10[2],25,35,45						Mitel 600 DECT Office 135 / 160						Mitel 600 SIP-DECT						ISDN terminals						Analogue terminals (DTMF)					
							Operating via			CTI			Operating via			CTI			Operating via			CTI			Operating via			CTI			Operating via			CTI			Operating via			CTI			Operating via			CTI			Operating via			CTI			Operating via			CTI	
		Prefix dialling	Suffix dialling	In a call	During ringing	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA
Call Forwarding if Busy: Activate to last configured dest. No	*67 #	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding if Busy: Clear	#67	●				●	●	●	●			●	●	●	●	T	●	●	●	●	●			●	●	●	●	T	●	●	●	●	●	T	●	●	●	●	●	T	●	●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding on No Reply: Activate	*61 destination No.	●				●	●	●	●			●	●	●	●	T	●	●	●	●	●			●	●	●	●	T	●	●	●	●	●	T	●	●	●	●	●	T	●	●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding on No Reply: Activate on general bell with	*68	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding on No Reply: Activate to last configured de	*61 #	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding on No Reply: Activate to preconfigured des	*62	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding on No Reply: Allow to own set	#02	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding on No Reply: Clear	#61	●				●	●	●	●			●	●	●	●	T	●	●	●	●	●			●	●	●	●	T	●	●	●	●	●	T	●	●	●	●	●	T	●	●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding on No Reply: Clear on preconfigured dest.	#62	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding on No Reply: Clear to general bell with cod	#68	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding on No Reply: Protect against	*02	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding Unconditional: Activate	*21 destination No.	●				●	●	●	●			●	●	●	●	T	●	●	●	●	●			●	●	●	●	T	●	●	●	●	●	T	●	●	●	●	●	T	●	●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding Unconditional: Activate on general bell	*28	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding Unconditional: Activate on text message	*24 text No. param. #	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding Unconditional: Activate to last configured d	*21 #	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding Unconditional: Activate to preconfigured de	*22	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding Unconditional: Allow to own set	#02	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding Unconditional: Clear	#21	●				●	●	●	●			●	●	●	●	T	●	●	●	●	●			●	●	●	●	T	●	●	●	●	●	T	●	●	●	●	●	T	●	●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding Unconditional: Clear on preconfigured dest	#22	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding Unconditional: Clear on text message	#24	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding Unconditional: Clear on text message	#28	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call Forwarding Unconditional: Protect against	*02	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call recording			●	●								●	●											●	●					●[5]	●					●[6]	●																						
Call transfer after enquiry call: If user is busy	*9 or *37		●			●	●																	●	●					●	●					●	●																	●[c]	●					●	●				
Call transfer after enquiry call: With prior notice			●			●	●					●	●			T	●	●[b]	●					●	●			T	●	●	●			T	●	●	●			T	●	●	●											●[c]	●					●	●				
Call transfer after enquiry call: Without prior notice			●			●	●					●	●			T	●	●[b]	●					●	●			T	●	●	●			T	●	●	●			T	●	●	●											●[c]	●					●	●				
Call waiting: Activate	*6 or *43		●			●	●																	●	●			T		●	●			T		●	●			T														●[c]	●					●	●				
Call waiting: Allow to own set	#04	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●									●	●	●	●			●	●	●	●		
Call waiting: Answer with conference	3			●		●	●																	●	●					●	●					●	●																	●	●					●	●				
Call waiting: Answer with hold	2			●		●	●					●	●[d]											●	●					●	●					●	●									●	●					●[c]	●					●	●				
Call waiting: Answer without hold	1			●		●	●																	●	●					●	●					●	●									●	●					●[c]	●					●	●				
Call waiting: Protect against	*04	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Call waiting: Reject	0			●		●	●					●	●[d]											●	●					●	●					●	●									●	●					●[c]	●					●	●				
Call: Answer					●	●	●					●	●			F/T	●	●	●					●	●			F/T	●	●	●			F/T	●	●	●			F/T	●	●	●			F/T	●	●	●			F/T	●	●	●			●	●				
Call: Answer with line key					●							●	●					●[b]	●					●	●			T		●[7]	●			T						T																					
Call: Deflect during the ringing phase (CD)					●							●				T	●							●	●			T	●	●	●			T	●	●	●			T	●													●[b]	●										
Call: End				●		●	●					●	●			F/T	●	●	●					●	●			F/T	●	●	●			F/T	●	●	●			F/T	●	●	●			F/T	●	●	●			F/T	●	●	●			●	●				
Call: Execute		●				●	●					●	●			F/T	●	●	●					●	●			F/T	●	●	●			F/T	●	●	●			F/T	●	●	●			F/T	●	●	●			F/T	●	●	●			●	●				
Call: Execute with line key		●										●	●					●[b]	●					●	●			T		●[7]	●			T						T																					
Call: Pick up	*86 x				●	●	●					●	●			F/T	●	●	●					●	●			F/T	●	●	●			F/T	●	●	●			F/T	●	●	●											●	●					●	●				
Call: Reject					●	●[4]	●					●	●			T	●	●[b]	●					●	●			T	●	●	●			T	●	●	●			T	●	●	●											●[c]	●					●	●				
Change PIN	*47 x * y * y #	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●							●	●	●	●			●	●	●	●			●	●	●	●		
Charge recall	*32 user No.			●																				●	●					●	●					●	●																	●	●										
Conference: Exclude internal participants	#71			●		●	●																	●	●					●	●					●	●																	●	●					●	●				
Conference: Set up (from connection)	3			●		●	●					●	●			T	●	●[b]	●					●	●			T	●	●	●			T	●	●	●			T	●	●	●											●[c]	●					●	●				
Conference: Set up (preconfigured)	*70 conf. No.	●				●	●					●	●					●	●					●	●					●	●					●	●									●	●					●	●					●	●				
Conference: Set up (variable)	*71 user No. 1 * to user No. 5 #	●				●	●					●	●					●	●					●	●					●	●					●	●									●	●					●	●					●	●				
Control output: Activate	*74 Call number	●				●	●					●	●					●	●					●	●					●	●					●	●									●	●					●	●					●	●				
Control output: Deactivate	#74 call number	●				●	●					●	●					●	●					●	●					●	●					●	●									●	●					●	●					●	●				
Delete configuration (activated, personal functions)	*00 or #00	●				●	●					●	●					●	●					●	●					●	●					●	●									●	●					●	●					●	●				
Discreet ring: Activate		●										●	●											●	●		●			●	●		●			●	●		●																					
Discreet ring: Deactivate		●										●	●											●	●		●			●	●		●			●	●		●																					
Display caller's name (CNIP / CONP)				●	●	●[b]						●				F/T	●	●[b]						●				F/T	●	●				F/T	●	●				F/T	●	●												●[b]										
Display caller's number (CLIP / COLP)				●	●	●[b]						●				F/T	●	●[b]						●				F/T	●	●				F/T	●	●				F/T	●	●												●[b]										
Do not disturb: Activate	*26	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Do not disturb: Clear	#26	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		

Feature Overview MiVoice Office 400 valid as of R4.1

Feature	Function code	Type				MMC and integrated mobile/ext. phones[1]						Mitel 6700 SIP Mitel 6800 SIP						Standard SIP terminals						MiVoice 2380 IP MiVoice 1560 PC Operator						MiVoice 5300 / 5300 IP Office 10[2],25,35,45						Mitel 600 DECT Office 135 / 160						Mitel 600 SIP-DECT						ISDN terminals						Analogue terminals (DTMF)					
						Supported	Operating via			CTI		Supported	Operating via			CTI		Supported	Operating via			CTI		Supported	Operating via			CTI		Supported	Operating via			CTI		Supported	Operating via			CTI		Supported	Operating via			CTI		Supported	Operating via			CTI		Supported	Operating via			CTI	
		Prefix dialling	Suffix dialling	In a call	During ringing		Phone	SSP	WA	TAPI	CSTA		Phone	SSP	WA	TAPI	CSTA		Phone	SSP	WA	TAPI	CSTA		Phone	SSP	WA	TAPI	CSTA		Phone	SSP	WA	TAPI	CSTA		Phone	SSP	WA	TAPI	CSTA		Phone	SSP	WA	TAPI	CSTA		Phone	SSP	WA	TAPI	CSTA		Phone	SSP	WA	TAPI	CSTA
DTMF dialling				●		●	●					●	●			F/T	●	●	●					●	●			F/T	●	●	●			F/T	●	●	●			F/T	●	●	●					●	●					●	●				
Emergency / priority exchange seizure	Calling an external number					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Emergency number	Dial an emergency call number					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Enquiry: To own system	User No. #			●		●	●					●	●			T	●	●[b]	●					●	●			T	●	●	●			T	●	●	●			T	●	●	●					●	●					●	●				
Enquiry: To up-circuit system	I*42 user No.			●		●	●																	●	●					●	●					●	●											●	●					●	●				
Exchange Access: Business	0	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Exchange Access: LCR (fallback)	*90		●			●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Exchange Access: Least Cost Routing	Calling an external number	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Exchange Access: Private	10	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Exchange Access: Route selection, targeted	170 … n	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Exchange Access: With charge recall	*32 user No.			●																				●	●					●	●					●	●											●	●										
Exchange Access: With cost centre nn	13 nn	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Explicit call transfer (ECT)			●																																													●[c]	●										
Follow me: Activate	*23 user No.	●				●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●		
Follow me: Clear	#23	●				●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●		
General bell: Activate coded ringing	*8 or *81		●																					●	●					●	●					●	●											●	●					●	●				
General bell: Activate coded ringing	*81 user No.	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
General bell: Answer coded ringing	*82	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
General bell: Answer ring call	*83	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Generate an user event message	*77 nnnn	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Hold connection (HOLD)				●		●	●					●	●			T	●	●[b]	●					●	●			T	●	●	●			T	●	●	●			T	●	●	●					●	●					●[c]	●				
Home alone Activate	*49 UG No.	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Home alone Clear	#49 UG No.	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Hospitality: Charge amount to guest room	*54 Art. No. * Amount #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Hospitality: Charge amount to guest room using third-party	*54 Art. No. * Amount * Room No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Hospitality: Delete all maintenance notices for the room	#53 #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Hospitality: Delete all maintenance notices for the room on	#53 Room No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Hospitality: Enter cleaning status	*52 x #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Hospitality: Enter cleaning status on third-party phone	*52 x * Room No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Hospitality: Enter maintenance notice	*53 Code #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Hospitality: Enter maintenance notice on third-party phone	*53 Code * Room No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Hospitality: Enter one missing item (minibar)	*51 Art. No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Hospitality: Enter one missing item (minibar) on third-party p	*51 Art. No. * 1 * Room No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Hospitality: Enter several missing items (minibar)	*51 Art. No. * Number #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Hospitality: Enter several missing items (minibar) on third-p	*51 Art. No. * Quantity * Room No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Hospitality: Secret code (disable room-to-room barring)	*34	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Hotline		●										●	●																	●	●					●	●											●	●					●	●				
Intrusion: Activate	*64 user No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Intrusion: Activate	*7 or *44		●			●	●																	●	●			T		●	●			T		●	●			T														●	●				
Intrusion: Allow to own set	#04	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Intrusion: Answer with conference	3			●		●	●																	●	●					●	●					●	●																	●	●				
Intrusion: Answer with hold	2			●		●	●					●	●[d]											●	●					●	●					●	●																	●	●				
Intrusion: Answer without hold	1			●		●	●																	●	●					●	●					●	●																	●	●				
Intrusion: Protect against	*04	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Intrusion: Reject	0			●		●	●					●	●[d]											●	●					●	●					●	●																	●	●				
Leaving a message: Activate (own)																								●	●					●	●					●	●																						
Leaving a message: Activate (standard)	*24 text No. parameter #					●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Leaving a message: Deactivate	#24					●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Load key configuration to phone	*#53	●																																																				●[a]	●				
Lock: Lock all user's terminals	*33 * PIN #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Lock: Lock configuration		●																												●	●		●																								
Lock: Lock terminal	*33 PIN #	●				●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●		
Lock: Lock terminal partially		●																												●[5]	●		●																								
Lock: Unlock all user's terminals	#33 * PIN #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Lock: Unlock terminal	#33 PIN #	●				●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●		
Lock: Unlock terminal for one call	#36 user No. PIN	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				

Feature Overview MiVoice Office 400 valid as of R4.1

Feature	Function code	Type				MMC and integrated mobile/ext. phones[1]						Mitel 6700 SIP Mitel 6800 SIP						Standard SIP terminals						MiVoice 2380 IP MiVoice 1560 PC Operator						MiVoice 5300 / 5300 IP Office 10[2],25,35,45						Mitel 600 DECT Office 135 / 160						Mitel 600 SIP-DECT						ISDN terminals						Analogue terminals (DTMF)					
		Prefix dialling	Suffix dialling	In a call	During ringing	Supported	Operating via: Phone	Operating via: SSP	Operating via: WA	CTI: TAPI	CTI: CSTA	Supported	Operating via: Phone	Operating via: SSP	Operating via: WA	CTI: TAPI	CTI: CSTA	Supported	Operating via: Phone	Operating via: SSP	Operating via: WA	CTI: TAPI	CTI: CSTA	Supported	Operating via: Phone	Operating via: SSP	Operating via: WA	CTI: TAPI	CTI: CSTA	Supported	Operating via: Phone	Operating via: SSP	Operating via: WA	CTI: TAPI	CTI: CSTA	Supported	Operating via: Phone	Operating via: SSP	Operating via: WA	CTI: TAPI	CTI: CSTA	Supported	Operating via: Phone	Operating via: SSP	Operating via: WA	CTI: TAPI	CTI: CSTA	Supported	Operating via: Phone	Operating via: SSP	Operating via: WA	CTI: TAPI	CTI: CSTA	Supported	Operating via: Phone	Operating via: SSP	Operating via: WA	CTI: TAPI	CTI: CSTA
Making calls with your own settings on a third-party phone (	#36 user No. PIN	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Making calls with your own settings on a third-party phone (	#46 user No. PIN	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
MESSAGE LED: Activate	*38		●			●	●																																																●	●				
MESSAGE LED: Activate	*38 user No.	●				●	●					●	●			T	●	●	●					●	●			T	●	●	●			T	●	●	●			T	●	●	●					●	●					●	●				
MESSAGE LED: Answer	*#38	●																						●	●					●	●					●	●																						
MESSAGE LED: Clear (on the executing phone)	#38 user No.	●				●	●					●	●			T	●	●	●					●	●			T	●	●	●			T	●	●	●			T	●	●	●											●	●				
MESSAGE LED: Delete (on the destination phone)	#38 #	●																						●	●					●	●					●	●																						
Music on hold: Check recording	*#914 [*nn] # or *#924 [*nn] #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Music on hold: Delete recording	#914 [*nn] # or #924 [*nn] #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Music on hold: Record with audio device	*924 [*nn] #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Music on hold: Recording with the phone	*914 [*nn] #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Open door	*74 <No. door intercom>	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Park / Retrieve: With line key				●								●	●											●	●					●[7]	●																												
Park / Retrieve: With park key (local)				●								●	●											●	●			T		●	●			T		●	●			T																				
Park: Central	*76			●		●	●																	●	●					●	●					●	●																	●	●				
Park: Connect with centrally parked user	#76	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Personal call routing: Activate	*45 x	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Personal call routing: Deactivate	#45	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
PIN telephony. Make external call	*95 x PIN dest.-Nr.	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
PIN telephony. Update external call	*959 x PIN			●																				●	●					●	●					●	●																	●	●				
PIN telephony. Update project call	*721 <Application ID code> PIN #					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Presence status: Activate	*27 x #	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●[5]	●	●	●			●[6]	●	●	●			●[6]	●	●	●			●	●	●	●			●	●	●	●		
Presence status: Activate with time	*27 hh mm #	●				●	●	●				●	●	●				●	●	●				●	●	●				●[5]	●	●				●[6]	●	●				●[6]	●	●				●	●	●				●	●	●			
Presence status: Activate with time and date	*27 x hh mm DD MM #	●				●	●	●				●	●	●				●	●	●				●	●	●				●[5]	●	●				●[6]	●	●				●[6]	●	●				●	●	●				●	●	●			
Presence status: Deactivate	#27 or *27 0 #	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●[5]	●	●	●			●[6]	●	●	●			●[6]	●	●	●			●	●	●	●			●	●	●	●		
Private calls with PIN	#46 user No. PIN	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Records malicious calls (MCDI)				●																				●	●					●	●					●	●																	●	●				
Remote control: Allow to own set		●				●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●		
Remote control: Execute personal features	*06 user No. <function code>	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Remote control: Protect against		●				●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●		
Remote maintenance access: Disable (once)	#754	●				●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●		
Remote maintenance access: Disable (permanent)	#753	●				●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●		
Remote maintenance access: Enable (once)	*754	●				●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●		
Remote maintenance access: Enable (permanent)	*753	●				●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●		
Return to the call on hold	1			●		●	●					●	●			T	●	●[b]	●					●	●			T	●	●	●			T	●	●	●			T	●	●	●					●	●					●	●				
Ring Alone: Activate	*41	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Ring Alone: Deactivate	#41	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Ringing relay with delay (line keys and team keys)												●	●	●	●															●[7]	●	●	●																										
Room monitoring (baby surveillance) Activate	*25 x user No. [* y] #	●																												●[8]	●																												
Room monitoring (baby surveillance) Deactivate	#25	●																												●[8]	●																												
Send transparent data	*72 Parameter #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Show call charges																								●	●			F/T		●	●			F/T		●	●			F/T								●	●										
Silent intrusion: Activate	4		●			●	●																	●	●					●	●					●	●																	●	●				
Silent intrusion: Activate	*63 user No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Silent intrusion: Allow to own set		●				●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●		
Silent intrusion: Protect against		●				●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●			●		●	●		
Subaddressing (SUB)																																																	●[c]									
Suppress the call number display (CLIR): Activate for each	*31 destination No.	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Suppress the call number display (CLIR): Activate permane	*31 #	●				●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●		
Suppress the call number display (CLIR): Deactivate for eac	#31 destination No.	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Suppress the call number display (CLIR): Deactivate perma	#31 #	●				●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●			●	●		●		
Switch switching group xx in position y	*85 xx y	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Synchronized call list						●[b]						●												●						●						●						●																	
System date: Set up	*58 DD MM YYYY	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
System time: Set up	*57 hh mm	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Team keys / Busy lamp field keys												●	●											●	●					●[7]	●																												

Feature Overview
MiVoice Office 400
valid as of R4.1

Feature	Function code	Type				MMC and integrated mobile/ext. phones[1]						Mitel 6700 SIP Mitel 6800 SIP						Standard SIP terminals						MiVoice 2380 IP MiVoice 1560 PC Operator						MiVoice 5300 / 5300 IP Office 10[2],25,35,45						Mitel 600 DECT Office 135 / 160						Mitel 600 SIP-DECT						ISDN terminals						Analogue terminals (DTMF)					
		Prefix dialling	Suffix dialling	In a call	During ringing	Supported	Operating via			CTI		Supported	Operating via			CTI		Supported	Operating via			CTI		Supported	Operating via			CTI		Supported	Operating via			CTI		Supported	Operating via			CTI		Supported	Operating via			CTI		Supported	Operating via			CTI		Supported	Operating via			CTI	
							Phone	SSP	WA	TAPI	CSTA		Phone	SSP	WA	TAPI	CSTA		Phone	SSP	WA	TAPI	CSTA		Phone	SSP	WA	TAPI	CSTA		Phone	SSP	WA	TAPI	CSTA		Phone	SSP	WA	TAPI	CSTA		Phone	SSP	WA	TAPI	CSTA		Phone	SSP	WA	TAPI	CSTA		Phone	SSP	WA	TAPI	CSTA
Text messages: Send freely defined text message		●																						●	●					●	●					●	●																						
Text messages: Send to all with / without parameters	*3599 text No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Text messages: Send to group with / without parameter	*35 Gr. No. text No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Text messages: Send to user with / without parameter	*3598 user No. text No. #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Text messages: View		●																						●	●					●	●					●	●																						
Transfer charges of current call to another cost centre	*78 CC No.		●			●	●																	●	●					●	●					●	●											●	●					●	●				
Trigger Redkey function	*73 Parameter #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Two-company configuration for operator phones	Via line key	●																												●[3]	●																												
User groups: Log into all user groups	*4800	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
User groups: Log into specific user groups	*48 UG No.	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
User groups: Log out of all user groups	#4800	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
User groups: Log out of specific user groups	#48 UG No.	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
User-to-user signalling (UUS-1)																																																					●[c]							
Voice mail: Activate greeting	*933 x	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Voice mail: Check recording	*#913 x [*nn] # or *#923 x [*nn] #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Voice mail: Deactivate greeting	#933 x	●				●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●			●	●	●	●		
Voice mail: Delete recording	#913 x [*nn] # or #923 x [*nn] #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Voice mail: Listen to voice messages with audio guide	*#94	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Voice mail: Listen to voice messages without audio guide	*#916 #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Voice mail: Recording a welcome announcement with a ph	*913 x [*nn] #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Voice mail: Recording a welcome announcement with audi	*923 x [*nn] #	●				●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●					●	●				
Voice mail: Signalling of new messages												●	●					●[b]	●					●	●					●	●					●	●					●	●																

1) Mobile phone integration level 2 is required for features introduced with ***
2) Not all features are available for Office 10
3) Only MiVoice Office 5380 and Office 45
4) Only Mitel Mobile Client (MMC)
5) Only MiVoice Office 5300 / 5300 IP
6) Only Mitel 600 DECT
7) Without MiVoice Office 5360 / 5360 IP and Office 25
8) Only Mitel 600 DECT and Office 135/135pro
9) Only for internal calls and via soft key
a) Only Mitel 6710 / 6730 Analogue
b) Depending on the terminal
c) ISDN feature
d) Only via soft key

SSP = Self Service Portal, WA = WebAdmin
CTI TAPI: F= First-Party, T=Tird-Party

Note:
You can activate certain function codes only if the samefunction cannot be obtained via the menu.
Function codes for SIP phones can only be carried out in prefix dialling.