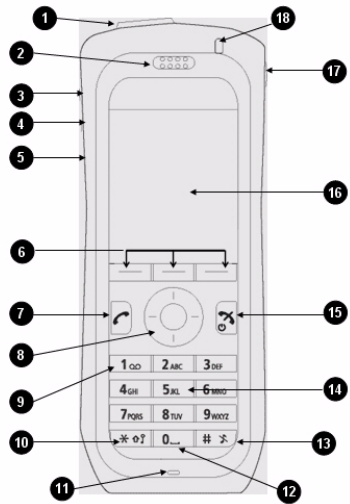


MITEL

# 5604 Wireless Handset



- 1 Top/Alarm Button
- 2 Earpiece Speaker
- 3 Volume Up
- 4 Volume Down
- 5 Mute Button
- 6 Softkeys
- 7 Off-Hook Key
- 8 Five-way Navigation Key
- 9 Voice Mail Access
- 10 Key Lock and Upper/Lower Case
- 11 Microphone
- 12 Space
- 13 Sound Off key
- 14 Tactile Indicators
- 15 On-hook and On/Off key
- 16 Colour Display
- 17 Headset Connector
- 18 LED

## Display Icons

- Signal Strength
- Voice Mail
- Microphone Off
- Loudspeaker On
- Loudspeaker Off
- Sound Off
- Headset Connected
- New Message
- New Message, Important
- Read Message
- New Colored Message
- Missed Call
- Incoming Call
- Outgoing Call
- System Connection
- Key Lock
- Phone Lock
- Personal Alarm



## Turning the Handset On/Off

- Press and hold the **On-hook key** until "Switch on/off is displayed."
- Press "Yes/No."

## Making a Call

Dial the number and press . The name of the called party is displayed if available.

OR

Press to open the call list and use the Navigation key to scroll the list of your last twenty calls. Press to dial.

OR

- Press the Menu softkey.
- Select **Contacts**, and select **Call contact**.
- Select contact from list.
- Press or **Call** to dial the number.

## Answering a Call

- Press to answer a call in normal mode.
- OR
- Press the **Handsfree** key to answer in speaker mode.

## Ending a Call

- Press to end a call.

## Placing a call on Hold

- Press the **More** softkey.
- Select **Hold/Retrieve** to put the call on hold.

### To retrieve the Held call:

- Press the **More** softkey.
- Select **Hold/Retrieve** to retrieve the call on hold.

## Transferring a Call

- Press the **More** softkey.
  - Select **New Call**.
  - Dial the number to which you want to transfer the call and press **Call**.
  - Select **Release** to connect the two parties.
- OR
- Wait for an answer, announce the transfer and then select **Release**.

## Conference

- Press the **More** softkey.
- Select **New Call** to put the current call on hold.
- Dial the number of the third party.
- Wait for an answer.
- Press **More** and then select **Join** to conference all the parties together.

## Rejecting a Call

- When the ring signal sounds, press . Call information will be stored in the Call list.

## Adjusting Volume Levels

*To adjust earpiece volume during a call:*

- Press upper and lower volume buttons to increase/decrease volume.

*To change ringer volume:*



- In the menu, select **Settings**.
- Select **Sound & Alerts**.
- Select **Volume**.
- Use the navigation key arrows to adjust selected volume and press **Back** to save.

*To turn Loudspeaker on/off:*



- Press the **Handsfree** key before or during a call.

## QUICK REFERENCE GUIDE

To turn ring signal on/off in standby mode:

- Press  to toggle ring signal on/off. (The silenced icon  appears.)


### Locking/Unlocking the keypad:

- Press  and then **Lock** to lock.
- Select  and then **Yes** to unlock.

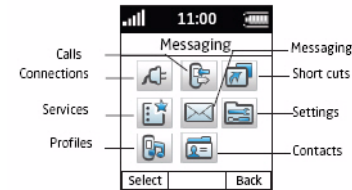
### Charging the Battery

Place the handset in the desktop charger. The Battery icon indicates charge level. The phone is fully functional while in the charger.

### Navigating the Menu

Enter the menu by pressing the **Menu** key. Use the Left/Right navigation keys to choose a tab, and then press the middle round (Confirmation) button on the navigation key or the **Select** softkey to open it. Use the Up/Down navigation keys to scroll through menu choices. Press the middle Confirmation button to make a selection or press **Back** to back up one step. Confirm your settings by pressing the Confirmation button. Return to standby mode by pressing **Back** or the  key.

### On-hook/Standby Menu



Messaging	Inbox	Settings	Sound & alerts
	Write new message		Locks
	Unsent		Display
	Sent		Time & Date
Connections	Bluetooth Headset		Answering
	System		Messages
	In charger		Language
Services	Add new		Owner ID
	Back		
Profiles	Normal		
	Add new		
Calls	Call list		Contacts
	Missed calls	Add contact	
	Call time	Edit contact	
	Call services	Delete contact	
Shortcuts	Softkeys	Central phonebook	
	Hot key		
	Navigation key		
	Multifunction button		

**NOTE:** Menu options are dependent upon system programming.