



Aastra Models 6735i, 6737i, and 6800i Series SIP IP Phones

Aastra
A Mitel Company

SIP 3.3.1 Service Pack 3 Hot Fix 1 Release Notes

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Aastra Models 6735i, 6737i and 6800i Series SIP IP Phone Release Notes

3.3.1 Service Pack (SP)3 Hot Fix (HF)1

About this Document

This document provides details on new features and/or issues resolved for the 6735i, 6737i, and 6800i series (6863i, 6865i, and 6867i) SIP IP phones for Release 3.3.1 SP3 HF1.

Note:

This release applies to the phone models mentioned above only.

For more detailed information about features associated with each phone, and for information on how to use the phones, see your model-specific *SIP IP Phone Installation Guide* and the *SIP IP Phone User Guide*.

For detailed information about more advanced features, see the *Aastra Models 9000i and 6700i Series SIP IP Phones Administrator Guide* and/or the *Development Guide XML API For Aastra SIP Phones*.

Release Notes Topics

Topics in these release notes include:

- [General Information](#)
- [Issues Resolved in Release 3.3.1 SP3 HF1](#)
- [Contacting Aastra Support](#)

General Information

Release Content Information

This document provides release content information on the Aastra 6735i, 6737i, and 6800i series SIP IP phone firmware.

Model	Release name	Release version	Release filename	Release date
6735i	Generic SIP	3.3.1 SP3 HF1	FC-001362-01-REV06	May 2014
6737i	Generic SIP	3.3.1 SP3 HF1	FC-001363-01-REV06	May 2014
6863i	Generic SIP	3.3.1 SP3 HF1	FC-001415-00-REV01	May 2014
6865i	Generic SIP	3.3.1 SP3 HF1	FC-001416-00-REV01	May 2014
6867i	Generic SIP	3.3.1 SP3 HF1	FC-001417-00-REV01	May 2014

Hardware Supported

This release of firmware is compatible with the following Aastra IP portfolio products:

- 6735i
- 6737i
- 6863i
- 6865i
- 6867i

Bootloader Requirements

This release of firmware is compatible with the following Aastra IP portfolio product bootloader versions:

- 6735i: Boot2 1.0.0.0 or higher
- 6737i: Boot2 1.0.0.0 or higher
- 6863i: Boot2 1.0.0.0 or higher
- 6865i: Boot2 1.0.0.0 or higher
- 6865i: Boot2 1.0.0.0 or higher

Issues Resolved in Release 3.3.1 SP3 HF1

This section describes the issues resolved on the SIP IP phones in Release 3.3.1 SP3 HF1. The following table provides the issue number and a brief description of each fix.

Note:

Unless specifically indicated, these resolved issues apply to all phone models.

Issues Resolved

Issue Number	Description of Fix
Configuration	
ENH37252/CLN37363	6867i: Previously, if special characters (e.g. #, %, etc...) were defined in the username or password as part of an FTP URL, the FTP request would not be sent. In Release 3.3.1 SP3 HF1, special characters are now parsed correctly by the phone in such scenarios.
DEF33910/CLN37370	When connected to an LLDP-enabled port and placed in recovery mode, if the phone was subsequently transferred and connected to a non-LLDP-enabled port, after rebooting the phone incorrectly sent out tagged DHCP discovery packets. This issue has been corrected.
DEF37096/CLN37212	An issue was observed whereby updating the firmware using web recovery mode did not update the firmware md5 checksum. This issue has been fixed.
DEF37488/CLN37495	6867i: An issue was observed whereby the phone would not connect to an FTP image server that was configured without a password if the FTP credentials were defined using the regular ftp://<username>@<server> syntax. This issue has been resolved.
SIP	
DEF36774/CLN37362	6737i & 6867i: With the phone configured to use SRTP, an audio issue was observed when an INVITE was sent from the phone to refresh the session. This issue has been corrected.
DEF36787/CLN37347	6867i: A stability issue was observed if the phone attempted to download Picture IDs using the HTTP or HTTPs protocol but the file sizes of the PNG files were very large. This issue has been resolved.
DEF36955	When using the phone with the BroadSoft BroadWorks call manager, centralized conferencing issues were observed due to the phone not responding correctly to INVITE requests without SDPs. These issues have been fixed.
DEF37196/CLN37344	6867i: When using the phone (configured in TLS/SRTP mode) in conjunction with the Aastra 5000 call manager, an intermittent issue was observed whereby BLF subscription messages were not being sent by the phone if a user logged out and subsequently logged back in to his/her SIP account. This issue has been corrected.

Issue Number	Description of Fix
DEF37471/CLN37472	6867i: An issue was observed whereby the phone (with no RTCP settings configured) would unexpectedly send a PUBLISH request to the SIP proxy if the user established a conference call and pressed the Leave softkey. This issue has been fixed.
User Interface	
DEF26617/CLN34602	6867i: With the handset off hook and while in the process of creating a conference call, placing the handset on hook after the second leg of the conference call was connected did not terminate the second leg as expected. This issue has been resolved.
DEF31288/DEF34787/ DEF37161/CLN37419	Various DTMF duration issues have been fixed in Release 3.3.1 SP3 HF1.
DEF36562/CLN37387	6867i: An intermittent stability issue was observed when the phone was restarted from the Aastra Web UI and after rebooting the user immediately pressed the Redial button twice. This issue has been fixed.
DEF37194/CLN37339	6867i: With the “blf activity page switch” parameter enabled, when a BLF-monitored extension on the second page of top softkeys started ringing, the screen incorrectly switched to the third page. This issue has been corrected.
DEF37458/CLN37496	6867i: When the screen language was set to English, the bottom softkey label “Deleteltem” (offered when attempting to delete an entry in the Callers and Redial Lists) was being inelegantly truncated. This issue has been fixed and the label is now simply displayed as “Delete”.
XML	
DEF26617/CLN34602	6867i: If an XML application used any ISO 8859-1 encoded characters with a hex value between x80 and xA0, the characters would not be displayed on screen correctly. This issue has been resolved.

Contacting Aastra Support

If you have read this release note, and consulted the Troubleshooting section of your phone model's manual and still have problems, please contact Aastra Support via one of these methods:

North America

- Toll Free 1-800-574-1611
- Direct +1-469-365-3639
- Online at <http://www.aastra.com/support>, click on Contact Technical Support

Outside North America

Please contact your regional Aastra Technical Support.



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