

MITEL NETWORKS

5055 | SIP Phone

SOFTWARE UPGRADE GUIDE

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Revision A

Upgrading the Software of the SIP Phone

Viewing the Software Version

Using the Web Configuration Tool



1. Access the Web Configuration Tool (see *The Web Configuration Tool* in the 5055 SIP Phone User guide). If the Web Configuration Tool is currently opened, click [Home](#).
2. The main and boot software versions are displayed near the top of the home page.

Using the SIP Phone Menu Interface



1. Press the **Menu** key.
2. Press the **Line 2** key. The main and boot software versions are displayed.
3. Press the **Menu** key to return to the default display.

Upgrading the Software

You upgrade the SIP Phone by downloading the new software from the appropriate TFTP server (the TFTP server is programmed with the Network Configurations).

CAUTION: During this procedure, DO NOT remove power from the SIP Phone while software is downloading or the phone is rebooting. This may result in severe damage to your SIP Phone.

1. Restart the SIP Phone:
 - Press the **Menu** key.
 - Press *, then **0** on the keypad. The SIP Phone restarts.
2. When the display shows “Booting...”, press and hold the **2** key on the keypad. This upgrades the boot firmware of the SIP Phone.
3. When “UPGRADE FIRMWARE?” appears, release the key and press the **YES** softkey.
4. If needed, enter the download site’s TFTP address, (please visit Mitel.com for the most current information on TFTP addresses). Press the **▼** key. The software starts downloading.
5. When the new software has finished downloading, the SIP Phone reboots. This process may take a minute or two, and is complete when the display shows a time and date on the top line of the display (default display).
6. Once the time and date are displayed, restart the SIP Phone:
 - Press the **Menu** key.
 - Press *, then **0** on the keypad. The SIP Phone restarts.
7. When the display shows “Booting...”, press and hold the **1** key on the keypad. This upgrades the main firmware of the SIP Phone.
8. When “UPGRADE FIRMWARE?” appears, release the key and press the **YES** softkey.
9. If needed, enter the download site’s TFTP address (216.191.234.138), and press the **▼** key. The software starts downloading.

10. When the new software has finished downloading, the SIP Phone reboots. This process may take a minute or two, and is complete when the display shows a time and date on the top line of the display (default display).
11. Once the time and date are displayed, you must reset the settings of the SIP Phone to factory defaults (note: this procedure will erase all your settings then replace them by the factory defaults):
 - Press the **Menu** key.
 - Press * on the keypad.
 - Press # on the keypad.
 - Press and hold the **3** key on the keypad until “USE FACTORY DEFAULTS?” is displayed.
 - Press the **YES** softkey. The settings are reset, and the phone reboots.
12. When the time and date are displayed, you must reprogram the SIP Phone (see Setting Up User Profiles, Creating/Modifying a SIP Account and Modifying the Network Configuration in the 5055 SIP Phone User Guide).